



She's more than a patient.
She's a singer in a band.
A high school music teacher.
Her partner's soulmate.

And my focus.



Jill
Pharmacy Manager

We're there every step of the way.

At Accredo, your specialty pharmacy, taking care of you is our focus. You might be newly diagnosed and beginning with a specialty medication, or you might just be new to Accredo. Either way, our specialty-trained pharmacists, nurses, pharmacy techs and patient care advocates understand chronic and complex conditions. We're here to help you navigate this journey.



What is a specialty medication?

A medication used to treat chronic, complex conditions like multiple sclerosis, hepatitis C and cancer. Specialty medications can include oral solids, or can be injected, infused or inhaled and may require special handling, such as refrigeration.

Accredo provides personalized clinical support and care for a wide range of complex conditions, including:

- | | |
|----------------------------------|---|
| Age-related macular degeneration | Immune deficiency |
| Alpha-1 antitrypsin deficiency | Infertility |
| Anemia | Lysosomal storage disorders |
| Severe asthma | Multiple sclerosis |
| Cancer | Neutropenia |
| Crohn's disease | Osteoarthritis |
| Cystic fibrosis | Osteoporosis |
| Deep vein thrombosis | Psoriasis |
| Growth hormone deficiency | Pulmonary arterial hypertension |
| Hemophilia | Respiratory syncytial virus |
| Hepatitis C | Rheumatoid arthritis |
| Hereditary angioedema | And many more, including rare and ultra-rare conditions |
| Hereditary tyrosinemia | |

One journey. Three ways we focus on supporting you.

Your Accredo team is here to make your path as smooth as possible and help you along the way. For specific questions, please call your dedicated Accredo Member Service team 24/7 at **855.723.6098**.

1 SPECIALTY CLINICIANS ARE YOUR GUIDE

- Our specialty-trained pharmacists and nurses are **available 24/7** for any questions about your therapy
- You'll receive **one-on-one clinical support** to help you administer your medication safely and effectively
- Your Accredo team helps you **manage possible side effects**
- For certain conditions, **Accredo nurses help you administer your medication** in the comfort of your home, when appropriate

2 AN EASY ROUTE FOR GETTING YOUR MEDICATION

- **Free shipping** to where you choose,¹ when you choose
- **Additional supplies**, like syringes and sharps containers, included at no additional charge
- Medication is **handled with care**, including refrigeration if needed (plus information on how to properly store your medication at home)
- **Refill reminders** and shipment updates by email or text² to make sure you don't run out
- **Order refills** at [accredo.com](https://www.accredo.com), on our mobile app or by calling the number on your prescription label

3 NAVIGATE INSURANCE AND FINANCIAL ASSISTANCE

- Get help **understanding your insurance coverage** and coordinating with your health plan on approvals and eligibility
- **We'll find financial assistance** programs that may be available from drug manufacturers and community organizations



Take charge of your journey with Accredo.

With our tools, you can manage your medications how you want when you want. Visit [accredo.com](https://www.accredo.com) or download our mobile app; go to your mobile device's app store and search for "Accredo." You can order refills,³ check order status, view medication history and much more.

1. As allowable by law.

2. Based on enrollment.

3. Not available for all specialty medications.

The Accredo[®] mobile app and [accredo.com](https://www.accredo.com) can save you time managing your medications

Our tools make it easier to manage your medications on the go — whenever and wherever you are. On the Accredo mobile app and [accredo.com](https://www.accredo.com), you can:

- Order refills¹
- Track orders and shipments
- View medication history
- Pay balance
- Set dose reminders²
- Track your health²
- Enroll in texting

1. Not available for all specialty medications.
2. Available on the mobile app.

accredo[®]



Download the Accredo app or register at accredo.com today!

- Get started by visiting accredo.com to register or downloading our app by searching “Accredo” in your app store or scanning the QR code below.
- You will need an Accredo prescription number to create your account. If you already have an accredo.com account, you will use the same username and password to sign into the app.
- Once you’re logged in, you can begin managing your medications from anywhere!



“Ordering through the Accredo app is fast, easy and I can do it anytime of the day or night!”
– Accredo patient



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