

11.15.2023




Peach State Health Plan Claim Processing Update









Effective January 1, 2024, Peach State Health Plan will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and enter the new Member ID Number, BIN, PCN, and Rx Group.

Please use the following information when submitting claims for Peach State Health Plan members.

BIN:	003858
PCN:	MA
Rx Group:	2EFA

Sample ID Cards

 <p>Pharmacy Help Desk: 1-833-750-4403</p> <p>Medicaid/PeachCare#: RXBIN: 003858 RXPCN: MA RXGROUP: 2EFA</p> <p>Name: DOB:</p> <hr/> <p>Primary Care Physician: Address:</p> <p>Phone: After Hours Phone:</p> <p>If you have an emergency, call 911 or go to the nearest emergency room (ER).</p>	<p>FOR MEMBERS</p> <p>Some services may be limited and need a doctor's order. Some need prior approval. If you have questions, call us at 1-800-704-1484 or TDD/TTY 1-800-255-0056.</p> <p>IMPORTANT MEMBER TELEPHONE NUMBERS:</p> <table> <tr> <td>Member Services</td> <td>1-800-704-1484</td> </tr> <tr> <td>Vision Services</td> <td>TDD/TTY: 1-800-255-0056</td> </tr> <tr> <td>Dental Services</td> <td></td> </tr> <tr> <td>Nurse Advice Line</td> <td></td> </tr> <tr> <td>Prescription Drugs</td> <td></td> </tr> <tr> <td>Community Connections Help Line:</td> <td>1-866-775-2192 or TTY 711</td> </tr> </table> <p>Note: Copays may apply for certain kinds of care. You are not responsible for paying for covered services. No one can deny you a covered service if you can't pay for it.</p> <hr/> <p>FOR PROVIDERS</p> <p>Eligibility: 1-866-874-0633 Dental Claims: 1-844-464-5632 Behavioral Claims: 1-866-874-0633 PA Fax: 1-866-532-8834</p> <p>Medical Claims: Peach State Health Plan; P.O. Box 3030; Farmington, MO 63640-3812 Dental Claims: P.O. Box 22085; Tampa, FL 33622 Vision Claims: P.O. Box 7548; Rocky Mount, NC 27804</p>	Member Services	1-800-704-1484	Vision Services	TDD/TTY: 1-800-255-0056	Dental Services		Nurse Advice Line		Prescription Drugs		Community Connections Help Line:	1-866-775-2192 or TTY 711
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<p>Georgia Pathways to Coverage</p>   <p>NO COPAY REQUIRED</p> <p>Pharmacy Help Desk: 1-833-750-4403 Effective Date: <September 1, 2023></p> <hr/> <p>Name: JOHN Q. SAMPLE GAPATH ID NO: 0123456789 DOB: 8/17/1994 RXBIN: 003858 PCP: RXPCN: MA SOUTHSIDE MEDICAL CENTER - SPALDING COU RXGROUP: 2EFA Phone: (678) 888-8888 After Hours Phone #: Address: 456 Elm Avenue, Unit C Hiram, GA 30141</p> <hr/> <p>If you have an emergency, call 911 or go to the nearest emergency room (ER).</p>	<p>FOR MEMBERS</p> <p>Some services may be limited and need a doctor's order. Some need prior approval. If you have questions, call us at 1-800-704-1484 or TDD/TTY 1-800-255-0056.</p> <p>IMPORTANT MEMBER TELEPHONE NUMBERS:</p> <table> <tr> <td>Member Services</td> <td>1-800-704-1484</td> </tr> <tr> <td>Vision Services</td> <td>TDD/TTY: 1-800-255-0056</td> </tr> <tr> <td>Dental Services</td> <td></td> </tr> <tr> <td>Nurse Advice Line</td> <td></td> </tr> <tr> <td>Prescription Drugs</td> <td></td> </tr> <tr> <td>Community Connections Help Line:</td> <td>1-866-775-2192 or TTY 711</td> </tr> </table> <p>Note: You are not responsible to pay any copay amount for covered services.</p> <hr/> <p>FOR PROVIDERS</p> <p>Eligibility: 1-866-874-0633 Dental Claims: 1-844-464-5632 Behavioral Claims: 1-866-874-0633 PA Fax: 1-866-532-8834</p> <p>Medical Claims: Peach State Health Plan; P.O. Box 3030; Farmington, MO 63640-3812 Dental Claims: P.O. Box 22085; Tampa, FL 33622 Vision Claims: P.O. Box 7548; Rocky Mount, NC 27804</p>	Member Services	1-800-704-1484	Vision Services	TDD/TTY: 1-800-255-0056	Dental Services		Nurse Advice Line		Prescription Drugs		Community Connections Help Line:	1-866-775-2192 or TTY 711
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<p>Georgia Pathways to Coverage</p>   <p>Pharmacy Help Desk: 1-833-750-4403 Effective Date:</p> <p>Name: DOB: GAPATH ID NO: NO COPY REQUIRED</p> <p>RXBIN: 003858 RXPCN: MA RXGROUP: 2EFA</p> <p>PCP: Dental Home:</p> <p>Phone: Phone: Address: Address:</p> <p>After Hours Phone #:</p> <p>If you have an emergency, call 911 or go to the nearest emergency room (ER).</p>	<p>FOR MEMBERS</p> <p>Some services may be limited and need a doctor's order. Some need prior approval. If you have questions, call us at 1-800-704-1484 or TDD/TTY 1-800-255-0056.</p> <p>IMPORTANT MEMBER TELEPHONE NUMBERS:</p> <table border="0"> <tr> <td>Member Services</td> <td>1-800-704-1484</td> </tr> <tr> <td>Vision Services</td> <td>TDD/TTY: 1-800-255-0056</td> </tr> <tr> <td>Dental Services</td> <td></td> </tr> <tr> <td>Nurse Advice Line</td> <td></td> </tr> <tr> <td>Prescription Drugs</td> <td></td> </tr> <tr> <td>Community Connections Help Line:</td> <td>1-866-775-2192 or TTY 711</td> </tr> </table> <p>Note: You are not responsible to pay any copay amount for covered services.</p> <p>FOR PROVIDERS</p> <table border="0"> <tr> <td>Eligibility:</td> <td>1-866-874-0633</td> <td>Dental Claims:</td> <td>1-844-464-5632</td> </tr> <tr> <td>Behavioral Claims:</td> <td>1-866-874-0633</td> <td>PA Fax:</td> <td>1-866-532-8834</td> </tr> </table> <p>Medical Claims: Peach State Health Plan; P.O. Box 3030; Farmington, MO 63640-3812 Dental Claims: P.O. Box 22085; Tampa, FL 33622 Vision Claims: P.O. Box 7548; Rocky Mount, NC 27804</p>	Member Services	1-800-704-1484	Vision Services	TDD/TTY: 1-800-255-0056	Dental Services		Nurse Advice Line		Prescription Drugs		Community Connections Help Line:	1-866-775-2192 or TTY 711	Eligibility:	1-866-874-0633	Dental Claims:	1-844-464-5632	Behavioral Claims:	1-866-874-0633	PA Fax:	1-866-532-8834
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<p>IPC & FP</p>   <p>Pharmacy Help Desk: 1-833-750-4403 Effective Date:</p> <p>Name: P4HB ID: DOB: RXBIN: 003858 PCP: RXPCN: MA Phone: RXGROUP: 2EFA Address: After Hours Phone #</p> <p>If you need emergency care services related to the family planning program, go to the nearest emergency room (ER) or call 911.</p> <p>*Member is eligible for Family Planning Services ONLY.</p>	<p>For Providers: Eligibility: 1-866-874-0633 Pharmacy Help Desk: 1-800-514-0083 Medical Claims: Peach State Health Plan P.O. Box 3030 Farmington, MO 63640-3812</p> <p>Para solicitar este documento en español o para escuchar la traducción, llame al Servicio al Cliente al 1-800-704-1484 (TDD/TTY: 1-800-255-0056).</p> <p>Do you need help understanding this? If you do, call Peach State's Member Services line at 1-800-704-1484. You can also get this information in large font or an alternative language, or have this information read to you over the phone by calling Member Services.</p>																				
<p>Family Planning</p>   <p>Pharmacy Help Desk: 1-833-750-4403 Effective Date:</p> <p>Name: DOB: P4HB ID: Effective Date:</p> <p>If you need emergency care services related to the family planning program, go to the nearest emergency room (ER) or call 911.</p> <p>*Member is eligible for Family Planning Services ONLY.</p>	<p>For Providers: Eligibility: 1-866-874-0633 Pharmacy Help Desk: 1-800-514-0083 Medical Claims: Peach State Health Plan P.O. Box 3030 Farmington, MO 63640-3812</p> <p>Para solicitar este documento en español o para escuchar la traducción, llame al Servicio al Cliente al 1-800-704-1484 (TDD/TTY: 1-800-255-0056).</p> <p>Do you need help understanding this? If you do, call Peach State's Member Services line at 1-800-704-1484. You can also get this information in large font or an alternative language, or have this information read to you over the phone by calling Member Services.</p>																				
<p>RESOURCE MOTHER</p>   <p>Pharmacy Help Desk: 1-833-750-4403 Effective Date:</p> <p>Name: DOB: P4HB ID: Effective Date:</p> <p>Emergency care services are not available under the P4HB program. They are available under your Medicaid or Georgia Families® benefit.</p>	<p>Do you need help understanding this? If you do call Peach State Health Plan's Member Service Department at 1-800-704-1484. If you are hearing impaired call 1-800-659-7487. To get this information in large font or to have this information read to you over the phone, please call Member Services.</p> <p>Para solicitar este documento en español o para escuchar la traducción, llame al Servicio al Cliente al 1-800-704-1484 (TDD/TTY: 1-800-255-0056).</p>																				

If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at <https://prc.express-scripts.com>. If you still need assistance processing a claim, please call the Pharmacy Help Desk at **833.750.4403**.

ambetter from Peach State Health Plan Claim Processing Update






Effective January 1, 2024, ambetter from Peach State Health Plan will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and enter the new Member ID Number, BIN, PCN and Rx Group.

Please use the following information when submitting claims for ambetter from Peach State Health Plan members.

BIN:	003858
PCN:	A4
Rx Group:	2CVA

Sample Cards

 <p>Subscriber: [Jane Doe] Member: [John Doe]</p> <p>Policy #: [XXXXXXXXXX] Member ID #: [XXXXXXXXXXXXXX] Effective Date: [00/00/00]</p>  <p>PCP: [\$10 copay after ded. [(\$600)]] Specialist: [\$25 coin. after ded. [(\$600)]] Rx (Generic/Brand): [\$5/\$25 after Rx ded. [(\$600)]] Urgent Care: [20% coin. after ded. [(\$600)]] ER: [\$250 copay after ded. [(\$600)]] Max Out-of-Pocket: [\$25,000]</p> <p>AmbetterHealthn.com/copays</p> <p>Plan: [Plan name] [Line 2 if needed]</p> <p>[Network Name] Network Coverage Only</p> <p>REFERRAL NOT REQUIRED</p> <p>RXBIN: 003858 RXPCN: A4 RXGROUP: 2CVA</p>	<p>Ambetter.pshpgeorgia.com</p> <p>Member/Provider Services: 1-877-687-1180 (TTY 1-877-941-9231) 24/7 Nurse Line: 1-877-687-1180</p> <p>Medical Claims Address: Peach State Health Plan Attn: CLAIMS PO Box 5010 Farmington, MO 63640-5010</p> <p>Numbers below for providers: Pharmacist Only: 1-833-750-1551 EDI Payor ID: 68069 [Enroll Vision: 1-866-807-9990] [Enroll Dental Powered by United Concordia: 1-844-464-5632]</p>  <p><small>Scan to receive 20% off Walgreens brand health and wellness items*</small></p> <p><small>* Exclusions and restrictions apply. See Walgreens.com/SmartSavings for details.</small></p> <p><small>Ambetter from Peach State Health Plan is underwritten by Ambetter of Peach State Inc., which is a Qualified Health Plan issuer in the Georgia Health Insurance Marketplace. This is a solicitation for insurance. © 2023 Ambetter of Peach State Inc. All rights reserved.</small></p> <p>AMB23-GA-C-00048</p>
 <p>Subscriber: [Jane Doe] Member: [John Doe]</p> <p>Policy #: [XXXXXXXXXX] Member ID #: [XXXXXXXXXXXXXX] Effective Date: [00/00/00]</p>  <p>PCP: [\$10 copay after ded. [(\$600)]] Specialist: [\$25 coin. after ded. [(\$600)]] Rx (Generic/Brand): [\$5/\$25 after Rx ded. [(\$600)]] Urgent Care: [20% coin. after ded. [(\$600)]] ER: [\$250 copay after ded. [(\$600)]] Max Out-of-Pocket: [\$25,000]</p> <p>AmbetterHealth.com/copays</p> <p>Plan: [Plan name] [Line 2 if needed]</p> <p>[Network Name] Network Coverage Only</p> <p>REFERRAL NOT REQUIRED</p> <p>RXBIN: 003858 RXPCN: A4 RXGROUP: 2CVA</p>	<p>Ambetter.pshpgeorgia.com</p> <p>Member/Provider Services: 1-877-687-1180 (TTY 1-877-941-9231) 24/7 Nurse Line: 1-877-687-1180</p> <p>Medical Claims Address: Peach State Health Plan Attn: CLAIMS PO Box 5010 Farmington, MO 63640-5010</p> <p>Numbers below for providers: Pharmacist Only: 1-833-750-1551 EDI Payor ID: 68069</p>  <p><small>Scan to receive 20% off Walgreens brand health and wellness items*</small></p> <p><small>* Exclusions and restrictions apply. See Walgreens.com/SmartSavings for details.</small></p> <p><small>Ambetter from Peach State Health Plan is underwritten by Ambetter of Peach State Inc., which is a Qualified Health Plan issuer in the Georgia Health Insurance Marketplace. This is a solicitation for insurance. © 2023 Ambetter of Peach State Inc. All rights reserved.</small></p> <p>AMB23-GA-C-00048</p>

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<p>ambetter. FROM peach state health plan.</p> <p>Subscriber: [Jane Doe] Policy #: [XXXXXXXXXX] Member: [John Doe] Member ID #: [XXXXXXXXXXXXXXXXXX] Effective Date: [00/00/00]</p> <p>VIRTUAL ACCESS</p>  <p>Babylon Virtual Access App Access Code: AVAGA</p> <p>AmbetterHealth.com/copays PCP: [\$10 copay after ded. [(\$600)]] Specialist: [\$25 coin. after ded. [(\$600)]] Rx (Generic/Brand): [\$5/\$25 after Rx ded. [(\$600)]] Urgent Care: [20% coin. after ded. [(\$600)]] ER: [\$250 copay after ded. [(\$600)]] Max Out-of-Pocket: [\$25,000]</p> <p>Plan: [Plan name] [Line 2 if needed] RXBIN: 003858 [Network Name] Network Coverage Only RXPCN: A4 REFERRAL REQUIRED RXGROUP: 2CVA</p>	<p>Ambetter.pshpgeorgia.com</p> <p>Member/Provider Services: 1-877-687-1180 (TTY 1-877-941-9231) 24/7 Nurse Line: 1-877-687-1180</p> <p>Medical Claims Address: Peach State Health Plan Attn: CLAIMS PO Box 5010 Farmingington, MO 63640-5010</p> <p>Numbers below for providers: Pharmacist Only: 1-833-750-1551 EDI Payor ID: 68069</p>  <p>Scan to receive 20% off Walgreens brand health and wellness items*</p> <p>* Exclusions and restrictions apply. See Walgreens.com/SmartSavings for details.</p> <p>Ambetter from Peach State Health Plan is underwritten by Ambetter of Peach State Inc., which is a Qualified Health Plan issuer in the Georgia Health Insurance Marketplace. This is a solicitation for insurance. © 2023 Ambetter of Peach State Inc. All rights reserved.</p> <p>AMB23-GA-C-00048</p>

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