



Your prescriptions
can now be filled by
Express Scripts Pharmacy
by Evernorth®.

**Getting your medications delivered
straight to your door is simple.**



Activate your account at express-scripts.com/rx or download the **Express Scripts® mobile app**.
Your current medications should show in your account within a few days of your effective date.

Once your account is activated, you can easily manage your prescriptions online and sign up for automatic refills.¹
For new prescriptions, remember to ask your doctor to send them electronically to Express Scripts Pharmacy.

Standard shipping is included at no cost to you, or you can pay a fee for expedited delivery.²

If you have questions or are running low on your current prescription, reach out to Express Scripts Pharmacy.
We are available 24/7 to help you with your medication needs.

If you have remaining refills with your original home delivery pharmacy, they will be automatically transferred
to Express Scripts Pharmacy. You should not need to request a new prescription.

Some of your prescriptions may not have moved automatically to Express Scripts Pharmacy.

There are some types of prescriptions that are not allowed to be automatically switched from one pharmacy to another, such as:

- + Controlled medications
- + Compound medications
- + Prescriptions that were never filled through a home delivery pharmacy
- + Prescriptions that have expired or are out of refills

If you do not see your prescription in your account, you can easily request a new one in one of the following ways.

- + **Electronically:** For fastest service, ask your doctor's office to send your prescription electronically to Express Scripts Pharmacy.
- + **Online:** In your account, select "Request an Rx" and follow the prompts.
- + **By phone:** Call us at **the number on the back of your prescription ID card**. We'll contact your doctor to request a prescription for a 3-month supply with refills. Please have your prescription ID number, medication name, doctor's contact information and method of payment ready when you call.

1. Not all medications are eligible for auto-refill. Some states or plans may require ongoing consent for auto-refill.
2. Standard shipping costs are included as part of your prescription plan.

If you choose to refill your prescriptions, maintenance medications and some select specialty medications will be filled by Express Scripts Pharmacy, and other specialty medications might be filled by Accredo by Evernorth®, our specialty pharmacy, depending on your prescription plan design.